# AI Basics Camp 2: Transforming Business Ops with Cutting-Edge AI Apps (3 days)

Duration: 3 Day(s)

#### **Course Overview**

The AI for Business Users Boot Camp: Transforming Business Ops with Cutting-Edge AI Apps is a dynamic, three-day course that gets you hands-on with the latest AI tools and intermediate skills, taking your business operations to the next level. This course is perfect if you're looking to improve your workflows, make your customer interactions more meaningful, and make smarter decisions based on AI insights, leveraging more advanced skills. You'll get to dive into using AI to communicate better, streamline your tasks, and boost both your own and your team's productivity in areas like marketing, HR, and sales. If you know the basics of GPT and prompting, this course help you level up those skills for getting hands-on and creative with AI, turning your everyday tasks into opportunities for innovation and efficiency. It's all about making your work life easier and more fun, helping you and your team do great things with a touch of AI magic.

By the end of the course, you'll not only be skilled in using AI tools but also know how to integrate them strategically into your business. You'll understand how AI can improve customer experiences and use AI-driven analysis in business processes, preparing you to apply these tools to future-proof your business operations.

#### A Few Quick Notes:

The course agenda, use cases, tools and hands-on activities can be easily adjusted to better suit your role or use case (finance, sales, marketing, analytics, etc). If you are new to these skills, this course is a great follow on to the two-day TTAI2005: AI for Everyday Business Users Camp / Part 1: Getting Started with AI Tools & December 2014 and Students receive a copy of our AI in Business Playbook, a rich guide full of tips, guidelines, best practices, suggested skill paths, and many other additional resources to help boost your skills.

Review this course online at https://www.alta3.com/courses/TTAI2006

# **Objectives**

- Design workflows that integrate advanced AI tools for strategic business improvements.
- Implement Al-driven approaches to improve customer engagement and satisfaction.
- Understand AI techniques for efficient data analysis and informed decision-making.
- Boost team productivity with Al-enhanced collaboration and communication strategies.

## Who Should Attend

- · Project Managers
- · Customer Service Professionals
- Team Leaders
- HR Professionals
- · Marketing Professionals

# **Prerequisites**

This course is great for anyone looking to learn basic AI tool skills, without having to have a technical background. Looking to improve efficiency at work using easy to learn tools and skills, or apply these skills to make your personal life easier leveraging computer-based, user friendly assistants who are always ready to help? This course can get you there.

You just need to have basic familiarity with using computer applications and digital tools in a professional setting, such as email clients, office suites, and project management tools. It is also helpful to have a general understanding of how businesses operate, including knowledge of your own business operations and processes.

TTAI2005 AI Basics for Everyday Business Users: Getting Started with AI Tools & Techniques TTAI2009 Quick Start to Prompt Engineering for Business Users TTAI2020 AutoGPT in Action: Artificial General Intelligence (AGI) Basics for Everyday Business Use TTAI2060 Strategic AI Dialogues: Conversational Intelligence for Business Innovation TTAI2062 Transforming Customer Support with AI: Crafting Custom Assistants for Your Business TTAI2063 Voice of Innovation: Crafting Your Enterprise's Digital Assistant: Building a Voice Bot - From Concept to Reality TTAI2105 Streamline, Optimize, Succeed! AI & AlOps Automation Basics for Non-Technical Business Users TTML5502 Exploring AI & Machine Learning for the Enterprise Overview (Light Hands-on) m Assistants for Your Business

# **Course Outline**

# **Kickstarting Your GPT Journey**

- 1. Refreshing your basic GPT knowledge
- 2. Crafting advanced prompts to get exactly what you need
- 3. Discovering the latest GPT features for businesses
- 4. Navigating through GPT's potential for task automation
- 5. Exploring GPT applications in the business world
- 6. Lab: Environment Setup: Installing Voiceflow, GitHub, GitPod

# Navigating Documents with GPT Like a Pro

7. Summarizing PDF Documents

- 8. Merging PDF Documents
- 9. Extracting Tables from PDFs
- 10. Adding Watermarks to PDF Documents

# **Boosting Content Creation and Content Strategy with AI**

- 11. Elevate creative processes using AI
- 12. Streamlining image processes with AI
- 13. Boosting Content Creation with AI
- 14. Top Tips and Pitfalls in AI/GPT storytelling
- 15. Lab: Al-Assisted Business Insights and Communication

#### **Communicating with Clarity**

- 16. Al email summarization and drafting
- 17. Al in instant messaging
- 18. Meeting transcription with AI
- 19. Sentiment Analysis for communication

#### **Basic Intelligence and Tokens**

- 20. Definitions: Prompts, statefulness, tokens
- 21. Good Bots vs. Bad Bots

# **Exploring Business Analysis with AI**

- 22. Al's Role in Business Analysis
- 23. Advanced data exploration with AI
- 24. Conversational Data Analysis with GPT

# Advanced Business Insights with AI

- 25. Enhanced Predictive Analysis with AI
- 26. Strategic Decision-Making Powered by AI
- 27. Activity: Data Detective with GPT
- 28. Lab: Analyzing Business Data with Al

# **Boosting Productivity and Enhancing Workflows with Intermediate GPT Skills**

- 29. Quick Guide to Implementing AI Tools
- 30. Seamless Integration of GPT
- 31. Using GPT to Enhance Business Process
- 32. Lab: Leveraging AI in Collaboration Software Basics

# **Mastering Next-Level Customer Engagement with Advanced GPT Techniques**

- 33. Enhancing Customer Communications with GPT
- 34. Advanced AI Tools for Dynamic Interactions
- 35. Lab: Build a Voice Assistant with Voiceflow

# Advanced Applications of GPT-Based AI Tools: Text Mining for Business Insights

- 36. GenAl for Text Mining
- 37. Frequency Analysis

# Sentiment Analysis and Text Summarization with ChatGPT

- 38. Sentiment Analysis
- 39. Text Summarization

# **Future-Proofing Your Business with GPT-Based AI Tools**

- 40. Developing a future AI strategy with GPT
- 41. Lab: Creating Al Driven Content with AutoGen Studio

# Staying Safe and Smart with AI Tools at Work

- 42. Keeping Data & Privacy Safe in the Al World
- 43. Understanding AI Policies

# The Ethics and Responsibility of AI

- 44. Exploring Ethical AI
- 45. Legal considerations when using AI