EDU-330 Firewall: Troubleshooting

Duration: *3 Day(s)*

Course Overview

The Palo Alto Networks Firewall 10.2: Troubleshooting course is three days of instructor-led training that will help you:

- Use firewall tools, including the CLI, to investigate networking issues
- Follow proven troubleshooting methodologies that are specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

Review this course online at https://www.alta3.com/courses/EDU-330

Objectives

- Utilize firewall tools such as CLI to investigate networking issues.
- Implement proven troubleshooting methodologies for specific features.
- Analyze advanced logs to resolve real-life scenarios.
- Solve complex, scenario-based challenges.

Who Should Attend

- Security Engineers
- Security Administrators
- Security Operations Specialists
- Network Engineers

Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, and network-security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

Course Outline

Tools and Resources

Flow Logic

Packet Captures

Packet-Diagnostics Logs

Host-Inbound Traffic

Transit Traffic

System Services

Certificate Management and SSL Decryption

User-ID

GlobalProtect

Support Escalation and RMAs

Next Steps

Appendix - CLI Primer